

LSE Ltd Trading as Clubland and Laughter UK is committed to ensuring that your privacy is protected. Any information we do collect when using Laughter UK website [www.laughteruk.co.uk](http://www.laughteruk.co.uk) or [www.clublandentertainments.co.uk](http://www.clublandentertainments.co.uk) our services will be used only in accordance with this privacy policy statement which is effective from 25.5.18 in accordance with GDPR Regulations

LSE Ltd Trading as Clubland and Laughter UK does not sell or trade data with any other 3rd parties, companies or businesses for marketing purposes

In this Privacy Policy, we have provided detailed information on when and why we collect your personal information, how we use it, the conditions under which we may disclose it to others and how we keep it secure.

Our privacy policy and this privacy policy websites page may be updated from time to time in accordance with GDPR (General Data Protection Regulations)

LSE Ltd Trading as Clubland and Laughter UK **processes personal information to enable us to**

- promote and sell our services
- to maintain our accounts and records
- to support and manage our clients, agents and the artists we work with.

**Any personal data which we require we will collect directly from yourself and may include:**

- Full name and personal details including contact information (e.g, client addresses & locations, email address, contact telephone numbers).
- Passport or Driving License copy & a copy of a utility bill to issue you with our Terms of Business.
- VAT registration number (if VAT registered)
- Bank account details so we can pay your invoices pay directly
- Records of previous bookings made through Laughter UK
- Credit or Debit Card Details so we can process payments

**Who do we share your information with?**

We sometimes need to share the personal information we process with yourself and also with other organisations including:

- Associates and representatives of the person whose personal data we are processing
- Current, past and prospective agents, bookers and venues providing entertainment services
- Suppliers and service providers,
- Central government

**Where it is necessary to share information LSE Ltd Trading as Clubland and Laughter UK is required to comply with all aspects of the Data Protection Act.**

It may sometimes be necessary to transfer personal information overseas when the booking relates to an international engagement. This is only shared within the European Economic Area and any transfers made will be in full compliance with all aspects of the Data Protection Act.

**How do we treat your personal data?**

All items of personal data are stored electronically on either our:

- Booking management system
- Banking system
- Accounting software

All of our systems are securely password protected and access is limited to only those LSE Ltd Trading as Clubland and Laughter UK personnel who specifically need to process the data. In addition, we undertake a regular review of all the information we hold.

Our Data Processor is Miss Emma Crayston

### **How we will contact you**

LSE Ltd Trading as Clubland and Laughter UK will use your phone number and email address to contact you according to your preferences, and from time to time we may use social media (e.g. Facebook, Twitter, Instagram and message facilities in other platforms)

**You can change your preferences at any time by contacting us.**

### **How to change your preferences or update your personal data**

Under data protection law you have the right to:

- be informed about our processing of your personal data
- have your personal data corrected if it is inaccurate
- object to processing of your personal data
- restrict processing of your personal data
- have your personal data erased (within HMRC parameters).
- request access to your personal data and information about how we process it
- move, copy transfer your personal data

If you have any questions regarding how LSE Ltd Trading as Clubland and Laughter UK use your personal data or should any of your personal data need to be updated or you wish to change the way in which we contact you, please contact Emma Crayston

Email addresses: [clublandents@hotmail.co.uk](mailto:clublandents@hotmail.co.uk) [clublandentertainments@gmail.com](mailto:clublandentertainments@gmail.com)  
[laughteruk@yahoo.co.uk](mailto:laughteruk@yahoo.co.uk)

Office number: 01524 733310

Postal Address:

PO Box 5. Carnforth. LA5 9WT

### **Cookies Policy**

#### **What are cookies?**

Cookies are small text files that are stored by the browser (for example, Internet Explorer, Chrome or Safari) on your computer or mobile phone. They allow websites to store things like user preferences. You can think of cookies as providing a "memory" for the website, so that it can recognise you when you come back and respond appropriately.

#### **How does LSE Ltd Trading as Clubland and Laughter UK website use cookies?**

Our website may generate the following types of cookie:

- Site performance cookies
- Analytics cookies
- Registration cookies
- Other third party cookies

#### **Site Performance Cookies**

This type of cookie allows us to remember your preferences for searches, result ordering, which artists you have looked at and how you used the website during your visit so you don't have to repeat tasks when you return to the site at a later date.

## **Analytics Cookies**

We use analytics cookies to estimate the number of unique visitors, to improve our website and to detect the most searched for words in search engines that lead to a webpage. These cookies are not used to target you with online marketing. We use these cookies to learn how our website is performing and make relevant improvements to improve your browsing experience.

We also use Google Analytics and other third-party analytics providers to help measure how users interact with our website content. For more information on Google Analytics, visit Google's information page

## **Registration Cookies**

When you register, login or checkout on our website, we store crucial, encrypted information relating to your account in our cookie so we can keep you signed in during your visit. This allows you to make updates to your account information and submit enquiries for artists. When you logout, cookies stored on your computer are expired and removed. However, we still may be able to identify which pages you have seen when you have visited.

## **Other Third Party Cookies**

We use social network plugins throughout the site and these can add tracking cookies when you browse our site. Your consent is required because some third-party social plug-in tracking cookies are used for things like behavioural advertising, analytics, and/or market research.

## **How do I turn cookies off?**

If you would like to stop your browser accepting cookies from LSE Ltd Trading as Clubland and Laughter UK, follow the instructions in the links below. However, by doing this you will be unable to make enquiries about artists for your event and other areas of the site that rely on cookies will not work.

All modern browsers allow you to change your cookie settings. You can usually find these settings in the Options or Preferences menu of your browser. To understand these settings, the following links may be helpful, or you can use the Help option in your browser for more details.

## **Cookie settings in chrome**

[https://support.google.com/chrome/answer/95647?hl=en&ref\\_topic=14666](https://support.google.com/chrome/answer/95647?hl=en&ref_topic=14666)

## **Cookie settings in Safari**

<https://support.apple.com/en-gb/HT201265>

## **Cookie Settings in Internet Explorer**

<https://support.microsoft.com/en-us/help/17442/windows-internet-explorer-delete-manage-cookies#ie=ie-10>

## **Cookie settings in firefox**

<https://support.mozilla.org/en-US/kb/delete-cookies-remove-info-websites-stored>